T E S T I M O N I A

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Ellen Malow

Attorney at Law Trained Mediator & Arbitrator

Ellen is certified as a trained Mediator and Arbitrator. Ellen completed the Advanced Mediation Skills Program at The Straus Institute for Dispute Resolution at Pepperdine School of Law. The program has been ranked number one by *U.S. News and World Report* for the ninth consecutive year. Ellen also completed a mediation training program, a mediation observation program and an arbitration training class in Atlanta. Ellen is certified by the Georgia Office of Dispute Resolution (GODR). Ellen is registered with the following courts: Cobb County, Gwinnett County, Clayton County and Sixth Judicial District.

Types of Cases Mediated

- Personal Injury
- Premises Liability
- Workers' Compensation
- Business
- Long-term care

- Employment
- Construction
- Community Associations
- Banking
- Domestic

- Landlord/Tenant
- Wills and Estates
- Real Estate
- Property Disputes

"I have been using Ellen as a mediator for almost ten years. Each time I have been impressed with her ability to dissect the case and focus on the matters that drive mediation and the respective parties desire for early resolution. She is very effective in using these driving factors without alienating or being too aggressive with my client. I would also give special kudos to Ellen for our most recent mediation. Though the case did not initially settle, three months after the mediation, Ellen took a unique opportunity to renew the settlement discussions on her own initiative that quickly proved to be successful. This extra effort is indicative of the way she has approached all of her mediations. I would recommend Ellen as a mediator and certainly plan to use her again." *Michael G. Regas II, Attorney at Law, Stone Law Group Trial Lawyers, LLC*

"Ellen does a truly fine job in making the mediation process work and bringing the parties to a successful conclusion even when it looks like the parties would remain very far apart. She accomplishes favorable outcomes by showing a strong knowledge of the law and facts coupled with a good deal of patience, or firmness, where and when needed. She always carries a professional demeanor and expertise throughout the process. I have no doubt that mediations with Ellen dramatically affect the judgment of all concerned and the outcome as well." *Doug Powell, Attorney at Law, Hinton & Powell*

Ellen has successfully mediated a couple of sensitive and difficult cases for me. She does a terrific job in connecting with the parties in a way that provides a more comfortable atmosphere that is conducive to reaching a resolution. She engages in a constructive dialogue that helps the parties understand the benefits of settlement. I find her to be extremely effective and I highly recommend her." *Larry Cooper, Attorney at Law, Cohen Cooper Estep & Allen, LLC*

"Ms. Malow recently mediated a case involving negligence where liability was admitted and the dispute was over the damages. The main issues were the extent of the injuries and the limitations resulting from the injuries. Ellen quickly grasped the key areas in contention. Her background in the areas of law was extremely helpful in bridging the gap between the parties. She was effective and I recommend her highly." *Ray S. Smith, III, Attorney at Law, Smith & Liss, LLC*

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